



CDP Professional Development

Incentives for MSC Malaysia Status Organisations



ADVICE | SKILLS | KNOWLEDGE



CERTIFIED SERVICE DESK PROFESSIONAL

	Service Desk Foundation	Service Desk Analyst	Service Desk Manager
SDI COURSES			
Training Track (Course Fee)	2230	3230	5230
Certification Track (Exam Fee)	570	570	570
Total	2800	3800	5800

TRAINING TRACK	Training Track (reimbursed by MDeC)	1115	1500	1500
	50% of total training(s) cost or maximum of RM 1500 per participant; whichever is lower			
	Training Track (borne by MSC Malaysia Status Organisation)	1115	1730	3730
	Subtotal - Training Track	2230	3230	5230

CERTIFICATION TRACK	Certification Track (reimbursed by MDeC)	428	428	428
	75% of total exam(s) fees leading to certification or maximum of RM 1000 per participant ; whichever is lower (Non vendor based certification)			
	Certification Track (borne by MSC Malaysia Status Organisation)	143	143	143
	Subtotal - Certification Track	570	570	570

Total Incentive from MDeC (reimbursed)	1543	1928	1928
% of Incentive	55%	51%	33%

Total cost borne by MSC Malaysia Status Organisation	1258	1873	3873
% of cost to the company	45%	49%	67%

TOTAL COST OF TRAINING & CERTIFICATION	2800	3800	5800
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Eligibility Criteria

- Must be a MSC Malaysia Status Organisation
- Nominated participants must be Malaysian
- Nominated participants must have at least 1 month working experience
- Meets the admission criteria of the professional certification and training course chosen
- Professional certification and training course applied must be approved by MDeC
(Please refer to CDP Professional Development Approved List – page 4)
- Organisations can nominate up to 10 participants per application, however should there be >10 participants per Organisation, the reimbursement for the additional participant(s) is not guaranteed and will be at the sole discretion of MDeC



For more information on Capability Development Programme please visit <http://cdp.msc.com.my/>